

AMENDMENT AND PRESENTATION OF CLAIMS

Please replace all prior claims in the present application with the following claims, in which claim 1 is canceled without prejudice or disclaimer, and claims 110-129 are newly presented.

1 – 109. (Canceled)

110. (New) A method of providing telecommunications services via a service node including a voicemail system and a call processor, the method comprising:

receiving a voicemail message from the voicemail system, the voice mail message being associated with a call that is transferred to the voicemail system from either the call processor or a switching system external to the service node;

generating textual information based on the received voicemail message; and

sending the textual information to a device specified by a subscriber of the telecommunication services.

111. (New) A method according to claim 110, wherein the device in the sending step includes one of a printer and a facsimile machine.

112. (New) A method according to claim 110, further comprising:

generating a document containing the textual information; and

forwarding the document to the device.

113. (New) A method according to claim 110, further comprising:

receiving a personal identification number assigned to one of the subscriber and a non-subscriber; and

controlling access to the telecommunication services based on the received personal identification number.

114. (New) A method according to claim 113, further comprising:

identifying the subscriber based on the received personal identification number; and

retrieving a profile of the subscriber, wherein the textual information is sent to the device according to the profile.

115. (New) A telecommunication node for providing telecommunications services, the node comprising:

an automated call distributor configured to receive a call from a user;

a call processor configured to provide a menu of options to the user, the options relating to the telecommunications services;

a voicemail and facsimile platform configured to selectively generate a voicemail message from the call, wherein the call is transferred to the voicemail and facsimile platform selectively from within the node and outside of the node; and

a speech processor configured to generate textual information based on the voicemail message, wherein the textual information is forwarded to a device specified by the user.

116. (New) A node according to claim 115, wherein the device includes one of a printer and a facsimile machine.

117. (New) A node according to claim 115, wherein a document containing the textual information is generated and forwarded to the device.

118. (New) A node according to claim 115, wherein a unique code is assigned to the user, the user being one of a subscriber and a non-subscriber to the telecommunication services, wherein the call processor controls access to the telecommunication services based on the code.

119. (New) A node according to claim 118, wherein the subscriber is identified based on the code, the call processor retrieving a profile of the subscriber, wherein the textual information is sent to the device according to the profile.

120. (New) A method for providing voicemail services within a multi-service telecommunication platform, the method comprising:

receiving a call placed by a user to the telecommunication platform, the call being selectively transferred internally and externally from the telecommunication platform;

recording a voicemail message from the user; and

transmitting the voicemail message to a speech processor for conversion of the voicemail message to a different media, wherein the media is forwarded to a device specified by the user.

121. (New) A method according to claim 120, wherein the device includes one of a printer and a facsimile machine.

122. (New) A method according to claim 120, wherein a document containing the media is generated and forwarded to the device.

123. (New) A method according to claim 120, wherein a unique code is assigned to the user, the user being one of a subscriber and a non-subscriber to the telecommunication services, wherein access to the telecommunication services is controlled based on the code.

124. (New) A method according to claim 123, wherein the subscriber is identified based on the code for retrieval of a profile of the subscriber, wherein the media is sent to the device according to the profile.

125. (New) A system for providing voicemail services within a multi-service telecommunication platform, the system comprising:

an interface configured to receive a call placed by a user to the telecommunication platform, the call being selectively transferred internally and externally from the telecommunication platform; and

circuitry configured to recording a voicemail message from the user,

wherein the voicemail message is transmitted to a speech processor for conversion of the voicemail message to a different media, the media being forwarded to a device specified by the user.

126. (New) A system according to claim 125, wherein the device includes one of a printer and a facsimile machine.

127. (New) A system according to claim 125, wherein a document containing the media is generated and forwarded to the device.

128. (New) A system according to claim 125, wherein a unique code is assigned to the user, the user being one of a subscriber and a non-subscriber to the telecommunication services, wherein access to the telecommunication services is controlled based on the code.

129. (New) A system according to claim 128, wherein the subscriber is identified based on the code for retrieval of a profile of the subscriber, wherein the media is sent to the device according to the profile.